

Manx Cover Claims

MAKING A HOUSE CLAIM – AXIOM CLAIMS LINE – 0844 856 2121

(Handled by Davies Managed Systems)

1. If you wish to make a claim on your house policy then please call the household claims line 0844 856 2121 to report the damage, please have your Policy number and policy schedule to hand. The service is open 24 hrs a day, 365 days a year
2. Report to the police any loss of theft of your property or malicious damage of any kind. The Police will usually give you a crime reference number.
3. If you can make temporary repairs then please do so to mitigate the claim

To enable Axiom to give you a speedy response, they will need to know:-

- Firstly - Please do NOT delay in reporting the claim even if all the following information is not immediately available.
- Name and address of the insured, and a contact telephone number, mobile if possible.
- Policy number and period of insurance – Please have your policy and schedule of cover to hand.
- Full details of the incident – what, where and why – date and time of loss/damage and if possible an estimate of repair or replacement cost.
- If the incident involves any person other than you, their full details and insurance particulars if known.
- If the Police have been advised, which station contacted and crime Reference Number.
- If your possessions have been lost or stolen, full details including date of purchase, original cost price and amount claimed.

MAKING A LEGAL EXPENSES CLAIM – DAS Legal Expenses Scheme Reference TS15213272 - CLAIMS LINE 0117 934 0553

To enable DAS to give you a speedy response, they will need to know:-

- Name, address and telephone contact details of the insured. Please have the DAS scheme reference above and the Axiom policy number on your schedule to hand.
- Full details of the dispute, including dates and times of incidents.
- DAS will provide a thorough response to your claim within 5 working days, though they may need to request further information before being able to make a claims decision.
- Our 24 hour Legal Advice line is always available to assist you, whether or not a claim is covered under the policy.

*** If you do report a claim as outlined above, please also call Blackford & Company on 01624 832042 once reported as we may be able to assist ***