

Motor Claims Procedure

Call: 0870 609 1710

For assistance and guidance on any matter when you have an accident, call the Legal Club Membership helpline on 0870 609 1710

Have your own Policy handy as you will be asked for your Policy details

Claims Helpline
0870 609 1710

In the event of an accident, follow these simple procedures:

- Get as much 'on the spot' information as possible
- Ask the other driver(s) involved for their name(s) and address
- Make a note of the other vehicle(s) details i.e. make, model, registration number
- Ask for the name of their insurers and, if possible, policy number
- **DO NOT ADMIT LIABILITY**
- Try to obtain names and addresses of any witnesses
- If you or your passengers are injured as a result of the accident, you are obliged to inform the police
- Immediately contact the Claims Helpline on 0870 609 1710
- Have your own policy to hand when phoning in the claim
- If possible, take a picture of the accident scene, if it is safe to do so